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PTO/SB/21 (08-03)
Approved for use through 07/31/2006. OMB 0851-0031
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				Application Number	09/897,162			
TRANSMITTAL				Filing Date	6/29/2001			
FORM				First Named Inventor	Jason Black			
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(to be used for all correspondence after initia			Examiner Name		MYLINH T TRAN			
Total N	umber of Pag	es in This Submissio	Attomey Docket Number		MS1-741US			
ENCLOSURES (check all that apply)								
Amend A A Extensi Expres Informa Certifle Docum Respor	Fee Transmittal Form  Fee Attached  II  Fee Attached  II  Amendment / Reply  After Final  Affidavits/declaration(s)  Extension of Time Request  Express Abandonment Request  Information Disclosure Statement  Certified Copy of Priority		Drawin Licens Petition Provisi Power Chang Addres Termin Reque CD, No	og(s) ing-related Papers n n to Convert to a lonal Application of Attorney, Revocation e of Correspondence	After Allowance Communication to Group Appeal Communication to Board of Appeals and Interferences Appeal Communication to Group (Appeal Notice, Briof, Reply Brief) Proprietary Information Status Letter Other Enclosure(s) (please identify below): Return Post Card			
		SIGNA	TURE OF APPL	ICANT, ATTORNEY, OR	AGENT			
Firm or Individual Name Signature	Brian G. Hart/Reg. No. 44421							
Date	Date 01/03/2005							
CERTIFICATE OF TRANSMISSION/MAILING								
I hereby certify that this correspondence is being facsimile transmitted to the USPTO or deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on the date shown below.								
Typed or printed name LeAnn M. Sassr			man					
Signature (MACO)			N San	max-	Date 1/3/05			

This collection of information is required by 37 CFR 1.5. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the Individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

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PTO/SB/17 (12-04)

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Effective on 12/08/2004.				Complete if Known						
Fees pursuant to the Consolidated Appropriations Act, 2005 (H.R. 4818),			Application Num	ber	09/897,16	52				
FEE TRANSMITTAL			Filing Date		6/29/2001					
For FY 2005			First Named Inv	entor	Jason Black					
Applicant claims small entity status. See 37 CFR 1.27				Examiner Name		MYLINH T TRAN				
					Art Unit		2179			
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HP = highest number of Independent claims paid for, if greater than 3 3. APPLICATION SIZE FEE										
If the specification and drawings exceed 100 sheets of paper, the application size fee due is \$250 (\$125 for small entity)										
for each additional 50 sheets or fraction thereof. See 35 U.S.C. 41(a)(1)(G) and 37 CFR 1.16(s).										
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4. OTHER FEE(S)  Non-English Specification, \$130 fee (no small entity discount)										
Other:										
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SUBMITTED BY  Signature  Registration No. 44424  Telephone (100) and 100										
Signature	mai		Must		(Attorney/Agent)	44421			509) 324-	
Name (Print/Type)	Brian G, Hart				•			Date A /	V 3 /	2005

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### IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No.	09/897,162
Application Serial NoFiling Date	Jun 29, 2001
Inventorship	Black et al.
Applicant	Microsoft Corporation
Group Art Unit	
Examiner	TRAN, MYLINH T
Attorney's Docket No	MS1-741US
Title: Context-Sensitive Help for a Web-Based User Interface	

# REQUEST FOR RECONSIDERATION RESPONSIVE TO A NOVEMBER 03, 2004 FINAL OFFICE ACTION

To: To:Commissioner for Patents
P.O. Box 1450

Alexandria, VA 22313-14503

From: Brian G. Hart (Tel. 303-539-0265 x 241; Fax 303-539-0270) Lee & Hayes, PLLC

421 W. Riverside Avenue, Suite 500

Spokane, WA 99201

## **INTRODUCTORY COMMENTS**

This communication is responsive to the Final Office Action ("Action") dated November 03, 2004, for which a three-month shortened statutory period for response is set for February 03, 2005. A **Listing of the Claims** section begins on page 3 of this paper. A **Remarks/Arguments** section begins on page 13 of this paper.

LEE & HAYES, PLLC 2 MS1-74/US M03